

# Using Stray's Online Booking System

## Step 1: Creating your password

Once you have booked a Stray pass you will receive an email with the subject heading: **IMPORTANT INFO FROM STRAY**, this will have your 'Travellers Login' User ID, you **must** click on the link provided in the email to take you to the area where you can create and verify a new **password**. If you have not received this email from Stray please contact: support@straytravel.co.nz or ph (09) 526 2140.

## Step 2: Accessing the travellers' login area

To start booking your itinerary visit [www.straytravel.com](http://www.straytravel.com) and click on the **Travellers' Login** tab located at the top right corner of the website. Once you are logged in you will be able to edit your pass / es.

## Step 3: Viewing current tickets and updating your itineraries

Once you have logged into the 'Travellers' Login' area a table showing your selected Stray pass will appear. To view your confirmed travel legs (sectors) or update your hop-on hop-off itinerary please select the **Edit** tab, this will take you to the 'Itinerary Summary' area.

TOM12 - Auck, Hahei, Taupo	
Confirmation Number	1316135
Fare Basis	Start Auckland / RRP or Current Special
<a href="#">Edit</a>   <a href="#">Print Friendly</a>	

Note: If you have booked two or more passes they will appear in a separate box each. If you have booked a Stray Everywhere, Maximus or Short Maximus it will be titled 'Custom' in the table to the left, once you click on the edit tab the different components of the passes - Max, Patch and / or Go East will appear in separate boxes.

## Step 4: Confirming your travel legs

Thursday, 23 December 2012 - Auckland Southbound to Hahei		Confirmed
1	Departing Arriving Updated	Auckland Southbound on Monday, 29 November 2012 Pickup from Bamber House at 08:30 AM Hahei on Monday, 29 November 2012 Thursday, 25 November 2012 02:23 PM <a href="#">Edit Leg 1</a> - <a href="#">Change Leg 1 Pickup</a> - <a href="#">Cancel Leg 1</a>

\* Green tables represent confirmed travel legs on your itinerary.

Tuesday, 30 November 2012 - Hahei to Hamilton		Unconfirmed
2	Departing Arriving Updated	Hahei on Tuesday, 30 November 2012 Pickup from HOSTEL UNKNOWN - Please email support@straytravel.co.nz to confirm - at 08:00 AM Hamilton on Tuesday, 30 November 2012 Travel Dates Unconfirmed <a href="#">Edit Leg 2</a> - <a href="#">Change Leg 2 Pickup</a> - <a href="#">Cancel Leg 2</a>

\* Once you have selected your next travel leg it will appear as a yellow table. To **save** the leg select **Confirm Changes** and the table will change from yellow to green.

Travel Dates Unconfirmed - Hamilton to Auckland		Unconfirmed
2	From To	Hamilton Auckland <a href="#">Edit Remaining Travel</a>

\* A blue table will automatically appear as the next travel destination on your pass, you have to select and confirm the date you would like to travel this next leg on, this will become a yellow table and you will have to confirm it again for it to become a green table.

To book remaining sectors select the **'Edit Remaining Travel'** tab.

Once you click **'Edit Remaining Travel'** you will be directed to the 'edit itinerary' page below.

**IMPORTANT: If you would like to remain with the same driver / group for the duration of your trip and not hop - off anywhere to stay longer, select the END destination of your trip. e.g. From: Auckland To: Auckland. If going to the South Island select From: Auckland To: Wellington and then in a new table select a new leg From: Picton To: Picton.**

## Step 5: Booking sectors

### Edit STMAX Itinerary - Departure and Arrival

Sector expiry prevents bookings before Friday, 26 November 2012.

Departure Date	Wednesday, 01 December 2012	Click the calendar icon to change the departure date and then select the departure and arrival for your next leg of travel.
Departing	Hamilton	Select your departure point from the drop down menu
	RAGLAN (overnight)	
		<a href="#">Continue</a> <a href="#">Go Back</a>

a) Select where you want to depart from and where you want to go. The selected destination will automatically become your next starting point.

**NOTE: Bookings made after 5pm NZ time may not appear on the list for the following day. Please go to the 'Stray stop' or call the office to confirm.**

### Edit STMAX Itinerary - Pickup and Availability

You must find availability on all sectors before you can continue. Once you find a date with availability for all sectors you must select a pickup location. Please note that some pickup locations may have additional availability restrictions.

Departure Date	Wednesday, 01 December 2012	Click the calendar icon to change the departure date and then select the departure and arrival for your next leg of travel.
Departing	Hamilton	
Pick From	HOSTEL UNKNOWN - Please email	Select your hostel pick up point
Arriving	RAGLAN	
		<a href="#">Continue</a> <a href="#">Go Back</a>

b) Once you have selected your leg a similar screen as the above will appear asking you to select your pick up point e.g Nomads Fusion. NOTE: If you are not sure where you are to be picked up from select 'HOSTEL UNKNOWN' and update it or email support@straytravel.co.nz once you have confirmed a pick up location.

\* Please be waiting outside 10 minutes before your selected pick up time.

Date	From	To	Available
01-Dec-2012	Hamilton	Raglan	yes

c) Availability Dates

GREEN = available

RED = your selected date is not available or fully booked. If unavailable please select another date.

**IMPORTANT: IN THE SUMMER PERIOD PLEASE BOOK YOUR TRAVEL LEGS IN ADVANCE TO AVOID DISAPPOINTMENT!  
IMPORTANT: IF RE-TRAVELLING OR TRAVELLING OUT OF SEQUENCE SECTORS NEED TO BE BOOKED VIA THE OFFICE!**